

All prices listed are inclusive of VAT unless otherwise stated.

Domestic Packages

Contract Free Package

Broadband Package	Speed Mbps	Price per month	Data Allowance per month	Contract Term (Minimum Period)	Phone Minutes included	Installation Fee	Connection Fee
Lightnet Contract Free	Speeds dependant on primary service provision	€95 on Fixed Wireless. €125 on Fibre	5 Terabytes	None – payments are on a 30-day rolling term. 30 days' notice of cancellation required	Variable depending on primary package.	€250 for Fixed Wireless. Free on Fibre.	Free for Fixed Wireless. €120 on Fibre.

If Third-party service provision is used, speeds will be dependent on provider. 4G - Estimated 10 Mbps download/ 2.8Mbps Upload. 5G - Estimated 50 Mbps download/ 5Mbps Upload.

A minimum commitment of 6 months is required on a new Fibre service, and package is only available 500mbps fibre product.

*Unlimited usage is subject to fair usage of 5 Terabytes of data per month, should your data usage reach 100% of the data allowance, your connection speed will reduce to 1mb download, 0.25mb upload, however you will continue to have continuous usage of your connection. We will notify you by email once your data allowance reaches 80%, 90%, 98% and 100% of usage. Upload speeds available on request.

CN Wave

Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Phone Minutes	Installation Fee
Lightnet Max	Up to 150Mbps download / 50Mbps upload	Unlimited usage*	€49	18 Months	100 call minutes to Irish landlines & mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand.	€120 (Includes Free Wi-Fi Router for the Contract Term)

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Fixed Wireless

Broadband Package	Speed Mbps	Price per month	Data Allowance per month	Contract Term (Minimum Period)	Phone Minutes included	Installation Fee
Lightnet Connect	Up to 30Mbps download	€39	250Gb	18 Months	None	€120
Lightnet Max	Up to 30Mbps download.	€49	Unlimited Usage*	18 Months	100 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand.	€120 (Includes Free Wi-Fi Router for the Contract Tm)

If Third-party service provision is used, speeds will be dependent on provider. 4G - Estimated 10 Mbps download/ 2.8Mbps Upload. 5G - Estimated 50 Mbps download/ 5Mbps Upload.

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Fibre to the Cabinet

Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Phone Minutes included	Installation Fee	Connection Fee
Lightnet Max	Up to 100Mbps download/20 Mbps upload	Unlimited usage*	€49	18 Months	100 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand.	Free (Includes Free Wi-Fi Router for the Contract Term)	€65

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Fibre to the Home

Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Phone Minutes	Installation Fee	Connection Fee
Lightnet Max	500Mbps download/50 Mbps upload	Unlimited usage*	€49	18 Months	100 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand.	Free (Includes Free Wi-Fi Router for the Contract Term)	€65
Lightnet Max 1000	1000Mbps download/100 Mbps upload	Unlimited usage*	€64	18 Months	100 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand.	Free (Includes Free Wi-Fi Router for the Contract Term)	€65
Lightnet Max 2000	2000Mbps download/200 Mbps upload	Unlimited usage*	€79	18 Months	100 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand.	Free (Includes Free Wi-Fi Router for the Contract Term)	€120

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Out of Contract Charges

- Once your minimum contract period expires an additional monthly charge will be added to your standard monthly price for your Primary Service. This additional amount is €20 on domestic packages & €20 + VAT on business packages.
- To avoid this package price increase, you must enter a new Minimum Period contract term for a package that is available at that time.
- Your previous package may no longer be available or may be subject to price or data changes.
- We will notify by email or phone or text messages in advance of your contract end date, if no response or instruction is received the contract will default to Out of Contract Charges.
- Secondary Back Up Services & VOIP Phone Packages will continue to be charged in addition to your Primary Service during the Contract Free Package period.
- This applies to all packages unless stated otherwise.

Business Packages

Contract Free Package

Broadband Package	Speed Mbps	Price per month	Data Allowance per month	Contract Term (Minimum Period)	Premium technical Support	Installation Fee	Connection Fee
Lightnet Pro Contract Free	Speeds dependant on service provision.	€95 (ex-Vat) on Fixed Wireless. €125 (ex-Vat) on Fibre	5 Terabytes	None – payments are on a 30-day rolling term. 30 days' notice of cancellation required.	Excluded	€250 (ex VAT) for Fixed Wireless. Free on Fibre.	Free for Fixed Wireless. €120 (ex VAT) on Fibre.

A minimum commitment of 6 months is required on a new Fibre service. Above fibre pricing is based on 500mbps fibre product.

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If Third-party service provision is used, speeds will be dependent on provider. 4G - Estimated 10 Mbps download/ 2.8Mbps Upload. 5G - Estimated 50 Mbps download/ 5Mbps Upload.

CNWave

Location based Fixed wireless service, subject to location availability.

Broadband Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Premium Technical Support	Installation Fee
Lightnet Pro	Up to 500Mbps download/150Mbps upload	Unlimited usage*	€59 (ex-Vat)	12 Months	Included	€120 (ex-Vat) (Includes Free Wi-Fi Router for the Contract Term)
Lightnet Pro 1000	Up to 1000Mbps download/300Mbps upload	Unlimited usage*	€79 (ex-Vat)	12 Months	Included	€120 (ex-Vat) (Includes Free Wi-Fi Router for the Contract Term)

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Fixed Wireless

Broadband Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Premium technical Support	Installation Fee
Lightnet Pro	Up to 30Mbps download	Unlimited usage*	€59 (ex-Vat)	12 Months	Included	€120 (ex-Vat) (Includes Free Wi-Fi Router for the Contract Term)

If Third-party service provision is used, speeds will be dependent on provider. 4G - Estimated 10 Mbps download/ 2.8Mbps Upload. 5G - Estimated 50 Mbps download/ 5Mbps Upload.

*Unlimited usage is subject to fair usage of 5 Terabytes of data per month, should your data usage reach 100% of the data allowance, your connection speed will reduce to 1mb download, 0.25mb upload, however you will continue to have continuous usage of your connection. We will notify you by email once your data allowance reaches 80%, 90%, 98% and 100% of usage. Upload speeds available on request.

Business Fibre

Broadband Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Premium technical Support	Installation Fee	Connection Fee
Lightnet Pro	500Mbps download/50 Upload	Unlimited usage*	€69 (ex-Vat)	12 Months	Included	Free (Includes Free Wi-Fi Router for the Contract Term)	€65 (ex-Vat)
Lightnet Pro 1000	1000Mbps download/100 Upload	Unlimited usage*	€89 (ex-Vat)	12 Months	Included	Free (Includes Free Wi-Fi Router for the Contract Term)	€65 (ex-Vat)
Lightnet Pro 2000	2000Mbps download/200 Upload	Unlimited usage*	€109 (ex-Vat)	12 Months	Included	Free (Includes Free Wi-Fi Router for the Contract Term)	€120 (ex-Vat)

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Priority Technical Support

Features	Description	Price per month
Dedicated support line Priority engineer call out Rapid response times	• Dedicated support line - Direct line to our technical support team • Priority engineers call out – Target onsite visit within 7 working days of fault notification of fixed wireless service. This excludes all fibre services which requires third party engineers and services. • Rapid response times – priority call back and response prioritisation.	€79 (ex-Vat)

Out of Contract Charges

- Once your minimum contract period expires an additional monthly charge will be added to your standard monthly price for your Primary Service. This additional amount is €20 on domestic packages & €20 + VAT on business packages.
- To avoid this package price increase, you must enter a new Minimum Period contract term for a package that is available at that time.
- Your previous package may no longer be available or may be subject to price or data changes.
- We will notify by email or phone or text messages in advance of your contract end date, if no response or instruction is received the contract will default to Out of Contract Charges.
- Secondary Back Up Services & VOIP Phone Packages will continue to be charged in addition to your Primary Service during the Contract Free Package period.
- This applies to all packages unless stated otherwise.

Back Up Service

Lightnet Sure-Connect

Automatic switchover: The service switches instantly to the backup line during an outage. Same IP address across both primary and secondary service.
Available on both domestic and business services.

Package	Speed Mbps	Data Allowance per month	Price per month	Contract Term (Minimum Period)	Phone Minutes	Installation Fee
Lightnet Sure-Connect Basic	Dependent on service provision – see details outlined above under each service.	As per your primary broadband service	€35	As per your primary broadband service	As per your primary broadband service	€120 (Includes Free Wi-Fi Router for the Contract Term). 5g Installation additional €200.
Lightnet Sure-Connect Premium	Dependent on service provision – see details outlined above under each service.	As per your primary broadband service	€55 ex vat includes Auto notification and ticketing & priority support	As per your primary broadband service	As per your primary broadband service	€120 (Includes Free Wi-Fi Router for the Contract Term). 5g Installation additional €200.

Primary broadband service is the main service being used by the connection. This will be outlined in your service contract agreement. Upload speeds available on request. Upload speeds available on request. If Third-party service provision is used, speeds will be dependent on provider. 4G - Estimated 10 Mbps download/ 2.8Mbps Upload. 5G - Estimated 50 Mbps download/ 5Mbps Upload.

Phone Packages

Lightnet Phone	Price Per month	Minutes	Contract Term (Minimum Period)
Lightnet Talk Free	Zero	Zero call minutes. Phone Account must have phone credit applied to make calls. Phone credit must be topped up via Lightnet phone portal facilitated via PayPal and must be accessed through a Lightnet broadband connection.	12 Months or Minimum Period of broadband service, whichever is the longer.
Lightnet Talk Time	€15 included for Free on Lightnet Max packages.	100 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand. All other calls are at the rate listed on the tariff card. Phone credit must be topped up via Lightnet phone portal facilitated via PayPal and must be accessed through a Lightnet broadband connection.	12 Months or Minimum Period of broadband service, whichever is the longer.
Lightnet Talk Pro	€29 ex vat	300 call minutes to Irish landlines and mobiles, international landline calls to the UK, mainland USA, Canada, Australia & New Zealand. All other calls are at the rate listed on the tariff card. Phone credit must be topped up via Lightnet phone portal facilitated via PayPal and must be accessed through a Lightnet broadband connection.	12 Months or Minimum Period of broadband service, whichever is the longer.
Lightnet Talk Business (Business connections only)	€39 ex vat	Unlimited mobile & Landline Calls to all Geographical areas– Fair Usage of 1000 minutes per month applies.	12 Months or remaining term of broadband service, whichever is the longer

Phone Call rates	See Call Rates Sheet on website and on phone portal.	Phone credit must be topped up via Lightnet phone portal facilitated via PayPal and must be accessed through a Lightnet broadband connection.	Call credit can be purchased in amounts of €10, €20, €50 or €100 and VAT is in addition to these amounts. Phone account must be topped up via Lightnet phone portal facilitated via PayPal and must be through a Lightnet broadband connection.
Additional Lines	€5 per month	For each additional line	
Call Forwarding	€5 per month	For each line	
Number Porting	€10 per number	Number Porting is not guaranteed and is subject to terms. Number should not be cancelled with existing provider until number porting is complete.	Contact sales for more details

Data Top up

Data Top Up	Single payment	
100Gb	€10	Valid for 30 days
500Gb	€20	Valid for 30 days
Additional 1TB of Data per month	€10 Per month	Minimum 12 months commitment to new Contract Term (Minimum Period)

Setup & Service Fees

Setup			
Installation fee Lightnet Contract Free installation fees are listed above.	Fixed Wireless Domestic: Standard installation - €120. €200 – Additional Charge for 5G Installation	Fixed Wireless Business: Standard installation - €120 ex vat. This cost does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required. Non-standard installation fees are subject to site visit and may vary depending on property.	Fibre: Free installation on all packages. Connection fee may apply.
Standard Fixed wireless install – The installer will install a unit on the outside of the property and run a cable to the inside of the property to another small internal unit. This includes up to 25 meters of cable, 1 external CPE unit, up to 2 brackets fixed to property plus pole if required, 1 internal POE unit, Lan cable and up to 2 hours labour. Does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required.			
Site test Only Fee - Fixed Wireless	€50 payable upfront regardless of pass or fail result.	Non-refundable against future installation	
Connection fee	Fixed Wireless - None	Domestic Fibre to the cabinet (VDSL) & Fibre to the Home up to 1000mbps - €65 Business Fibre to the Home up to 1000mbps - €65 ex vat Fibre to the Home up to 2000mbps - €120 Business Fibre to the Home up to 2000mbps - €120 ex VAT	

Technician Repair call out fee	Lightnet Fault – No Fee	Customers Fault - €50	Customers request - €50 plus depending on work required
Out of hours repair Technician call out fee	€250 per call out	Technician Call out during weekend, public holiday, and office closures.	Subject to Technician availability.
Cable Move	€120 for standard cable move.	Standard cable move – 25 Meters of cable and up to one hour of labour.	Addition price per meter of cable - €5 per meter. Additional labour is €50 per hour.
Installation fee of Router/Powerline/Phone	None if purchased at point of sale for Fixed Wireless service.	€50 install fee where technician site visit required.	
Direct debit failure fee	€10 per failed payment		
Non-Standard Payment Fee	€20 per Billing Transaction	A Non-Standard Payment is payment by another means other than Direct Debit.	A Direct Debit must be in place to activate the connection. The origin of the bank account must be within the Single European Payment Area (SEPA)
Equipment Upgrade Fee	Fixed Wireless Lightnet Essential & Lightnet Connect - €120 Lightnet Max– None	Fibre – Not applicable	This cost does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required.
Fair Usage Exception	Non-Peak (8am to 5pm) €20 per month		

Fixed Wireless Reconnection Fee	€20 (where all equipment is in place and in working order)	€50 – If Technician call out is required and existing equipment can be used.	€120 – If Technician call out is required and full install is required.
Fibre Reconnection fee	€65-€120	Fibre to the cabinet (VDSL) & Fibre to the home, price varies depending on connection speeds.	
Fibre ONT Relocation	Minimum €150, price variable due to scale of works	Fibre ONT (Optical Network Terminal) relocation is only permissible for renovations and relocation request is not guaranteed. Works are completed by a third party. Relocation will only be considered if new ONT location is more than 1.5 meters of the original location. Fibre ONT Relocation fee is billed in arrears of works, price variable due to scale of works.	
Moving to A New House	Subject to approval and availability. Contractual obligation and T&C's must be met at existing property. Installation: €120 – Fixed Wireless Connection Fee: €65 – Fibre to the cabinet (VDSL) & Fibre to the home up to 1000mbps €120 – Fibre to the Home up to 2000mbps	Connection at new property is subject to site test.	If we are unable to provide you with service and if you are still within contract, payment is required for each month remaining in the contract in order to buy out of the existing contract.
Damaged/non return of Router fee	€100	Router to be returned in working order after the cancellation of contract.	

Missed Technician appointment – Fibre & VDSL	€50	Fibre & VDSL Appointments can be cancelled up to 1pm two days prior to the appointment day otherwise subject to fee.	
Change of mind fee	€50 – Fibre & VDSL €50 - Fixed Wireless	If technician is on site and the customer changes their mind.	
Technician Delayed fee	€25 per hour	As outlined in T&C's the Customer will be liable to pay a fee if any delay is caused to the Technician.	
Equipment Collection Fee	€50	Collection of equipment after cessation of services.	This cost does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required.
Relay	€300 in addition to Primary service installation fee	Subject to site survey	Cost may vary depending on scale of works.

Hardware

Devices			
Router	Fixed Wireless Lightnet Essential & Lightnet Connect - €150 Lightnet Max & Lightnet Pro Packages – Includes Free Wi-Fi Router for the Contract Term.	Fibre & VSDL Includes Free Wi-Fi Router for the Contract Term	Models of router is subject to availability. All routers are covered by manufacturer's warranty. Warranty does not cover lightning & storm damage, wear & tear, or damage/ breakage.
VoIP Handset	€85		Subject to availability, handset model may vary.
Range extender/powerline	€150		Subject to availability, models of Range extender/powerline may vary.
Post & packaging	€10 standard delivery within the republic of Ireland	Additional charges may apply to other geographical areas	
Replacement of power supply for broadband equipment or router	€30 if lost or misplaced or damaged by customer.	No charge if technical fault exists.	Technician Call out fee or postage fees may apply.
Replacement of CPE (External unit) Broadband equipment.	€300 if lost or misplaced or damaged by customer negligence or Lightning or storm damage.	No charge if technical fault exists.	Call out fees may apply.

- All prices listed are inclusive of VAT unless otherwise stated
All tariff card updates will be published on Lightnet website.
- All packages are subject to Fair Usage Policy and Terms & Conditions which are published on Lightnet website.
- All prices and information are correct at time of publication of this document. The prices are subject to change based on third party or other increase. Any changes will be published on the Tariff card.
- We encourage you to review this tariff card and our website periodically for any changes.