

All prices are inclusive of VAT unless otherwise stated.

Domestic Broadband	Price per month	Data Allowance per month	Contract Length
GoEssential*	€35	80gb Priority Data	18 Months
GoConnect	€45	250gb Priority Data	18 Months
GoMax	€55	1000gb Priority Data	18 Months

Priority data: connection speed is at its maximum capacity. Package up to speed is based on the platform you choose.

All packages have unlimited data once priority data is used.

We will notify you by email once your data allowance reaches 80%, 90% and 98% of usage.

Once your data allowance reaches 100% your connection speed will reduce to 1mb download, 0.25mb upload.

Standard FTTH pricing is based on 150mbps connection

Additional Premium for 300mbps connection: €15pm

Additional Premium for 500mbps connection: €20pm

Additional Premium for 1000mbps Gigabit FTTH connection: €25pm

*GoEssential Package is not available on the Fibre to the Home (FTTH) product

Data Top Up	Single payment	Data Allowance	
20gb	€10	20gb	Valid for 30 days
50gb	€20	50gb	Valid for 30 days
100gb	€40	100gb	Valid for 30 days
500gb	€50	500gb	Valid for 30 days
Additional 1TB of Data per month	€30 Per month	1tb	Min 6 months commitment. If the contract is within 6 months of the contract end date, this end date will extend to the end of the 6 months commitment.
Customer Loyalty Data Offer	Contact our sales team for more information.		



Agri Broadband	Price Per month	Data Allowance	Contract Length
AgriConnect	€45	250gb Priority Data	18 Months
AgriConnect Suspension rental fee	€15	Maximum suspension length 6 months, after which monthly amount reverts to previous package amount.	The contract length will be extended for each month the account is suspended.

Business Broadband	Price Per month (ex VAT)	Data Allowance	Contract Length
B-Max Fixed Wireless	€59	1tb Priority Data	12 Months
B-Max Fibre 150	€79	2tb Priority Data	12 Months
B-Max Fibre 500	€99	2tb Priority Data	12 Months
B-Max Fibre 1000	€119	2tb Priority Data	12 Months
Priority data: connection speed is at its maximum capacity. Package up to speed is based on the platform you choose.	All packages have unlimited data once priority data is used.	We will notify you by email once your data allowance reaches 80%, 90% and 98% of usage.	Once your data allowance reaches 100% your connection speed will reduce to 1mb download, 0.25mb upload.
Priority Support	€49	Free on all business packages.	Only available on business packages.
TalkBusiness VoIP	€52	500 Irish Mobile & Landline minutes IRE, UK USA, AUS, NZ	Free on all business packages.



Lightnet Phone	Price Per month	Minutes	Contract Length
Go Freedom	Zero	Zero	18 Months
Go Plus	€10	300 Landline to Landline minutes to Ireland, UK, Australia, New Zealand, mainland USA & Canada	18 Months
Go Excel	€20	1000 Landline to Landline minutes to Ireland, UK, Australia, New Zealand, USA mainland & Canada	18 Months
Go Prime	€30	2000 Landline to Landline minutes to Ireland, UK, Australia, New Zealand, mainland USA & Canada	18 Months
Talktime	€40 - Free on Go Max broadband package	300 call minutes to Irish landlines and mobiles, International landline calls to the UK, mainland USA, Canada, Australia & New Zealand	18 Months
Talkbusiness	€52 ex vat	500 Irish Mobile & Landline minutes IRE, UK USA, AUS, NZ	12 Months
Phone Call rates	See Call Rates Sheet on website and on phone portal.	Phone credit top up can be purchased via the phone portal using Paypal account to the facilitate payment.	Call credit can be purchased in amounts of €10, €20, €50 or €100 and VAT is in addition to these amounts.
Additional Lines	€5 per month	For each additional line	
Call Forwarding	€5 per month		



Number Porting	€10 per number	Number Porting is not guaranteed and is subject to terms.	Contact sales for more details
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Setup			
Installation fee	€100 – Standard Domestic and Agri Fixed Wireless installation.	€125 ex vat - Standard Business installation.	Fibre to the cabinet (VDSL) - None Fibre to the Home - GoConnect - €100 GoMax- None

Standard Fixed wireless install – The installer will install a unit on the outside of the property and run a cable to the inside of the property to another small internal unit. This install up to 20 meters of cable, 1 external CPE unit, up to 2 brackets fixed to property plus pole if required, 1 internal POE unit, Lan cable. Up to 2 hours labour. Does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required.

Site test Only Fee - Fixed Wireless	€35 payable upfront regardless of pass or fail result.	Non-refundable against future installation	
Connection fee	Fixed Wireless - None	Domestic Fibre to the cabinet (VDSL) & Fibre to the Home - €65 Business Fibre to the Home €99 ex vat	
Router	<p>Fixed Wireless new customers GoEssential - €150 GoConnect - €150 GoMax – one free router is provided free for the term of service.</p> <p>Existing customer discounts available – contact our sales team</p>	<p>Fibre & VSDL Free - one free router is provided free for the term of service.</p> <p>Existing customer discount available – contact our sales team</p>	Models of router is subject to availability. All routers are covered by manufacturer's warranty. Warranty does not cover lightning, wear & tear, or damage/ breakage.
Technician Repair call out fee	Lightnet Fault – No Fee	Customers Fault - €50	Customers request - €50 plus depending on work required
Out of hours repair Technician call out fee	€250 per call out	Technician Call out during weekend, public holiday, and office closures	Subject to technical availability.



Cable Move	€100 for standard cable move.	Standard cable move – 25 Meters of cable and up to one hour of labour.	Addition price per meter of cable - €5 per meter. Additional labour is €50 per hour.
Installation fee of Router/Powerline/Phone	None if purchased at point of sale for Fixed Wireless service.	€50 install fee where technician site visit required.	
Direct debit failure fee	€10 per failed payment		
Non-Standard Payment Fee	€20 per Billing Transaction	A Non-Standard Payment is payment by another means other than Direct Debit.	A Direct Debit must be in place to activate the connection. Must be a Euro bank account.
Equipment Upgrade Fee	Fixed Wireless GoEssential - €100 GoConnect – None GoMax– None	Fibre – Not applicable	This cost does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required.
Fair Usage Exception	Non-Peak (8am to 5pm) €20 per month		
Fixed Wireless Reconnection Fee	€20 (where all equipment is in place and in working order)	€50 – If Technician call out is required and existing equipment can be used.	€100 – If Technician call out is required and full install is required.
Fibre Reconnection fee	€65	Fibre to the cabinet (VDSL) & Fibre to the home	
Moving to A New House	Subject to approval and availability. Contractual obligation and T&C's must be met at existing property. €100 – Fixed Wireless €65 – Fibre to the cabinet (VDSL) & Fibre to the home	Connection at new property is subject to site test.	If we are unable to provide you with service and if you are still within contract, payment is required for each month remaining in the contract in order to buy out of the existing contract.
Damaged/non return of Router fee	€100	Router to be returned in working order after the cancellation of contract.	



Account Suspension rental fee	€15 per month Only available to Fixed Wireless customers	Maximum suspension length 6 months, after which monthly amount reverts to previous package amount.	The contract length will be extended for each month the account is suspended.
Missed Technician appointment - Fibre	€50	Fibre & VDSL Appointments can be cancelled up to 1pm two days prior to the appointment day otherwise subject to fee.	
Change of mind fee	€50 – Fibre & VDSL €50 - Fixed Wireless	If technician is on site and the customer changes their mind.	
Technician Delayed fee	€25 per hour	As outlined in T&C's the Customer will be liable to pay a fee if any delay is caused to the Technician.	
Equipment Collection Fee	€50	Collection of equipment after cessation of services.	This cost does not include the hire of any cherry picker/hoist if required. Customer is liable for the cost of hire of any height equipment required.

Devices			
Fritzbox Router	Fixed Wireless new customers GoEssential - €150 GoConnect - €150 GoMax – one free router is provided free for the term of service. Existing customer discounts available – contact our sales team	Fibre & VSDL Free - one free router is provided free for the term of service. Existing customer discount available – contact our sales team	Models of router is subject to availability. All routers are covered by manufacturer's warranty. Warranty does not cover lightning, wear & tear, or damage/ breakage.
VoIP Handset	€65 – for new customers. Existing customer discounts available – contact our sales team		
Range extender/powerline	€110 - for new customers		



	Existing customer discounts available – contact our sales team		
Post & packaging	€8 standard delivery within the republic of Ireland	Additional charges may apply to other geographical areas	
Replacement of power supply for broadband equipment or router	€30 if lost or misplaced or damaged by customer.	No charge if technical fault exists.	Technical Call out fee or postage fees may apply.
Replacement of CPE (External unit) Broadband equipment.	€300 if lost or misplaced or damaged by customer negligence or Lightning damage.	No charge if technical fault exists.	Call out fees may apply.

- All tariff card updates will be published on www.lightnet.ie
- All packages are subject to Fair Usage Policy and Terms & Conditions listed www.lightnet.ie
- All prices and information are correct at time of publication of this document. The prices are subject to change based on third party increase. Any changes will be published on the Tariff card.
- We encourage you to review this tariff card and our website periodically for any changes.
- All prices listed are inclusive of VAT unless stated.

